Absence Management Self-Service (AMSS)

Approver Training Payroll Services Lori Serna

Training Overview

- What is Absence Management Self-Service (AMSS)?
- What are the roles and responsibilities?
- Enhancements to the My Cal Poly Portal
- What does this new system do?
- What are the monthly approver activities in AMSS?
- Getting help
- Questions?

About AMSS

Absence Management Self Service is a CSU wide project that replaces the existing paper reporting process with an online system that allows:

- Entry of leave time earned and taken
- Hourly and premium pay requests
- Timekeeper review and reporting
- Manager approval and reporting

AMSS Overview Video

http://csumyconnect.calstate.edu/p19152148/

Roles/Responsibilities

Employee-Self Reporter

Enters Absences by the first day of the following pay period Reviews Absences submitted and recommends for approval to the manager (may also enter Absences for the dept.)

Timekeeper/

Supervisor

Approves Absences by the third business day of the pay period

Manager

Reviews and Finalizes Absences by the 10th of the pay period

Payroll

How to log in

Log in to the My Cal Poly Portal

my.calpoly.edu

Click on the Personal Info tab



Money Matters

Advising

Registration & Enrollment

Personal Info

ΠX

My Leave Balance Overview –

- At-a-glance available balance information, so you don't have to go all the way into PeopleSoft
- Shows four main absence types: Sick, Vacation, Personal Holiday, CTO
- Click on "View All Balances" for more detail

Employ	ee Info
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My Leave Balance Overv	view as of October 01, 2012. Please Note: These balances may not reflect pending adjustments or current month activity.
Sick Leave Balance:	187.500 Hours
Vacation Balance:	258.420 Hours
Personal Holiday:	1 Day
Compensatory Time Off:	.375 Hours
	View All Leave Balances

My Benefits/My Job Info-

- Hosted by Human Resources/Academic Personnel
- *My Benefits*: Displays Benefits and Retirement Plan information
- *My Job Info*: View Current Job and Pay Info, including compensation history by clicking on the links

Benefits Summary and Enrollmen	t	View
Retirement Plan:	PERS-SS/MED 2%@55	
My Job Info		
View Current Job and Pay Info		View Compensation History

My Job Tasks-

Role-driven links to job tasks all in one place, such as:

- Master Payroll Certification
- Student Payroll
- Pay and leave Approvals and Review
- Timekeeper and Manager Balance Inquiry

My Job Ta	isks	
📑 Appro	ve Time and Absences	Approve
📑 Mana	ger Leave Balance Inquiry	Review
📑 Timek	eeper Leave Balance Inquiry	Review
📑 Timek	eeper Absence Review	Review
📑 Mana	ge Student Payroll	Approve
📑 Enroll	in Direct Deposit for Employee Reimbursements	<u>Update</u>
📑 Updat	e Reports To Position Number	<u>Update</u>
📑 Admir	ister CalPoly Jobs	View
If you experie	nce any difficulties accessing the links above, please contact the Service Desk at 756-7000.	

My Pay and Leave Usage Section

Submit Leave Usage or Leave Earned – using Absence Management Self Service (AMSS) enter all leave hours earned or taken:

- Vacation, Sick or PH
- Earn and Use CTO
- Earn and Use ADO
- Other leaves like FL, ML, MPA

Submit Leave Usage or Leave Earned Submit Enter absence activity into Absence Management Self-Service (AMSS). For further assistance, go to the AMSS website or call Payroll Services at (805) 756-2605. Continue →	My Pay and Leave Usage	
Enter absence activity into Absence Management Self-Service (AMSS). For further assistance, go to the <u>AMSS website</u> or call Payroll Services at (805) 756-2605.	Submit Leave Usage or Leave Earned	Submit
Services at (805) 750-2605. <u>Continue →</u>	Enter absence activity into Absence Management Self-Service (AMSS). For further assistance, go to the AMSS website or c	all Payroll
	Services at (805) 750-2005.	<u>Continue →</u>

Enhancements

Users will be able to see available balances at entry for sick, vacation, CTO, PH etc...

nter New Absence Events									
Absence Name	<u>*Begin Date</u>	<u>*End Date</u>	Balance	<u>*Partial Days</u>	<u>Absence</u> <u>Duration</u>	<u>Unit Type</u>			
Vacation -	10/01/2012 🛐	10/01/2012 🛐	235.754	None 🔻		Hours	Add Comments	+	-

nter New Absence Events									
Absence Name	<u>*Begin Date</u>	*End Date	Balance	<u>*Partial Days</u>	<u>Absence</u> <u>Duration</u>	<u>Unit Type</u>			
Sick - Self 🔹	10/01/2012 🛐	10/01/2012 🛐	171.5	None 👻		Hours	Add Comments	+	-

nter New Absence Events									
Absence Name	<u>*Begin Date</u>	<u>*End Date</u>	<u>Balance</u>	<u>*Partial Days</u>	<u>Absence</u> <u>Duration</u>	<u>Unit Type</u>			
Personal Holiday 🔹	10/01/2012 🛐	10/01/2012 🛐	1	None 👻		Days	Add Comments	+	-

Enhancements

Users will not be able to submit time they don't have...

Click for Instructions

ERROR! The absence entered exceeds your available balance. Adjust your absence so that it does not exceed your absence balance or contact Payroll to report the absence.

From 10/01/2012	Thre	ough 10/30/2	2012 🛐								
Existing Absence Events				Cust	tomize Find 🗷	First	1 of 1 🖸 L	ast			
Absence Name		Begin Date	End Date	Absence Duration	Unit Type	ast Update	ed By				
Enter New Absence Even	ts										
Absence Name	<u>*</u> E	Begin Date	<u>*End Date</u>	<u>Balance</u>	<u>*Partial Days</u>	<u>Hours</u> per Day	Absence Duration	<u>Unit Type</u>			
CTO Take	- 1	0/01/2012 🛐	10/01/2012 🛐	0.375	Partial Hours 🔻	5.00	5.00	Hours	Add Comments	÷	-
Calculate Duration											
<u>Timesheet</u>	To the bes submitted and CSU	st of my knowle I is accurate an policy requirem	dge and belief, ti d in full compliar tents. ubmit	ne informa nce with le	tion gal						

Users will be able to submit absence events two months forward and three months back...AMSS will tell you if the date you select is outside of that range

Message
This absence begin date falls outside the allowable entry window of 7/1/2012 through 12/31/2012. (27500,343) Only entries for absences within this date range may be entered using self- service. If you have an entry to make that falls outside this range, please call Payroll or ask your manager.
OK

Users will be prompted to specify the relationship to the employee for appropriate leave types (Funeral Leave, Sick Leave Family, etc.)

The user will not be able to submit the take without it

Inter New Absence Events								
Absence Name	<u>*Begin Date</u>	*End Date	<u>*Partial Days</u>	<u>Absence</u> <u>Duration</u>	<u>Unit Type</u>			
Bereavement/Funeral -	10/01/2012 🛐	10/01/2012 🛐	None 🔻		Hours	Add Comments	+	

Click for Instructions ERROR! The absence selected requires the entry of the family relationship in the "Comments" field.

Salaried employee schedules will be input in AMSS...

Enter New Absence Even	ts									
Absence Name		<u>*Begin Date</u>	<u>*End Date</u>	Balance	<u>*Partial Days</u>	Absence Duration	<u>Unit Type</u>			
Vacation	•	08/31/2012 🛐	09/07/2012 🛐	235.754	None 🔻	40.00	Hours	Add Comments	+	-
Calculate Duration Timesheet	To the I submit and CS	best of my knowle ted is accurate an 3U policy requirem S	edge and belief, tr id in full compliar nents. ubmit	ne informa nce with le	tion gal					

A range of dates can be reported of one leave type, such as Vacation (shown above)

AMSS will only count scheduled days/hours; it will exclude holidays or days off when it calculates the duration of the absence range

Enhancements

<u>No Leave Taken</u> will be the default Absence Name...

From 1	0/01/2012 🛐	Thr	ough 10/30/	2012 🛐						
Existing Abs	ence Events				Custon	iize Find 🗷	🔠 🛛 First 🚺 1 of	1 🚺 Last		
Absence Na	me		Begin Date	End Date	Absence Duration	<u>Unit Type</u>	Last Updated By			
Enter New A	bsence Event	S								
Absence Na	<u>me</u>	<u>*</u>	<u>Begin Date</u>	*End Date	<u>Absence</u> <u>Duration</u>	Unit Type				
No Leave T	aken	- 1	0/01/2012 🛐	10/30/2012 🛐			Add Comments	+ -		
Calcu	Calculate Duration									
<u>Timesheet</u>		To the be submitted and CSU	st of my knowle I is accurate an policy requirem	dge and belief, ti d in full compliar ients.	ne informatio nce with lega	n I				
			S	ubmit						

If the user had no leave time earned or taken for the month, they simply:

- 1. Log in to AMSS
- 2. Validate the "Begin and End" Dates are correct (default is the state pay period dates)
- 3. Hit Submit

Monthly Overview

Approver Monthly Activity Overview:

Employees enter absence events throughout the pay period Master Payroll Certification approval according to published due dates (3rd week) Approve absence events entered by the 3rd business day of the following pay period. Set absence status to "approved"

Employees enter absence events throughout the pay period

- Reminders throughout the month to enter time, and the due dates. A final reminder on the last day will go to just those who have not reported anything
- Instructional Faculty (appointed by academic year) only are required to use the system to report leave taken. They do not need to report "No Leave Taken"
- Employees must report all absences for the month by the first day of the following pay period. Same day as paper forms were due
- Recommend employees enter absence events as they occur throughout the month

Master Payroll Certification (MPC) approval according to published due dates (3rd week)

- Timekeeper Role will change from "approver" to "reviewer"
- Timekeeper will review the Payroll for the department; validates employee days worked, FTE, dock days reported correctly, etc.
- Approver role will be performed by Manager/Dean/Department Chair
- Timekeepers will alert you when review is complete and recommend for approval
- Link found in "My Job Tasks" on the Personal Info tab of the My Cal Poly Portal
- MPC approver logs in and approves as appropriate by checking boxes by certified employees and submits

Approve absence events entered by the 3rd business day of the following pay period. Set absence status to "approved"

<u>Approve Time and Absences</u> link found under "My Job Tasks" on the Personal Info tab of the My Cal Poly Portal.

My Job Tasks			Approve
These are y	our People	eSoft Appro	over Options:
Main Menu >			
Manager Self Service			
Navigate to self service information and act	ivities for people reporting to you.		
Manager Balance Inquiry Manager Absence Balance Inquiry	Timekeeper Balance Inquiry Timekeeper Absence Balance Inquiry	Approve Time and Exceptions Approve reported or payable time, overtime and absence requests, and manage exceptions. Approve Reported Absences Approve Time and Absences	
Report Time Report time or request absences. Manager Absence Entry			
			/

Approve Time and Absences

The page loads all employees that report to you for approval automatically...may take several seconds

Em	Employees Customize Find View All H First 🗹 1-5 of 5 🕑 Las											
se	le ct	<u>EmpliD</u>	<u>Empl</u> <u>Rcd</u>	<u>Cur Pd</u> <u>Abs</u>	<u>First Name</u>	<u>Last Name</u>	<u>Status</u>	<u>Dept Name</u>	Position	<u>Jobtitle</u>	\bigwedge	
		000003797	0	Sub	Daisy	Duck	Active	Anaheim Ducks	00000458	Train Conductor	品	
		000011116	0	Sub	Donald	Duck	Active	Anaheim Ducks	00000451	Train Conductor		
		000003992	0	Sub	Minnie	Mouse	Active	Anaheim Ducks	00000218	Makeup Manager	品	
		000006774	0	Sub	King	Triton	Active	Anaheim Ducks	00000474	Train Conductor		
		000011961	0	Sub	Snow	White	Active	Anaheim Ducks	00000624	Band Member		
											Eirst	



- You can approve absence entries individually or select all
- Clicking on the "hierarchy" icon shows you all employees that report to your direct reports
- When done selecting, hit Continue

			Custor	nize Find		First 🚺 1-7 of 7	🕨 Last
Absence Name	Begin Date	End Date	<u>Duration</u>	<u>Unit Type</u>	Approve	Review Status	Add Comment
Vacation	10/31/2012	10/31/2012	1.00000	Hours		-	Add Comment
Personal Holiday	12/28/2012	12/28/2012	1.00000	Days		-	Add Comment
Vacation	11/01/2012	11/01/2012	4.00000	Hours		-	Add Comment
Vacation	12/17/2012	12/21/2012	20.00000	Hours		•	Add Comment
Union Non- Reimbursed	11/09/2012	11/09/2012	8.00000	Hours		•	Add Comment
Sick - Self	11/09/2012	11/09/2012	0.50000	Hours		•	Add Comment
Sick - Self	10/31/2012	10/31/2012	5.00000	Hours		Reviewed -	Add Comment

- Review hours submitted; If your timekeeper has reviewed prior to your approval, you will see the "Review Status" set to Reviewed
- If the hours are approved, check the box in the "Approve" column
- If you need to send the hours back to the employee for correction, change the "Review Status" to <u>Needs Corr</u> and add a comment

				Custor	mize Find [Ø 📓	First 🚺 1-7 of 7	🕨 Last
	Absence Name	Begin Date	End Date	<u>Duration</u>	Unit Type	Approve	Review Status	Add Comment
	Vacation	10/31/2012	10/31/2012	1.00000	Hours		-	Add Comment
	Personal Holiday	12/28/2012	12/28/2012	1.00000	Days		-	Add Comment
	Vacation	11/01/2012	11/01/2012	4.00000	Hours	V	-	Add Comment
	Vacation	12/17/2012	12/21/2012	20.00000	Hours	V	•	Add Comment
	Union Non- Reimbursed	11/09/2012	11/09/2012	8.00000	Hours	V	•	Add Comment
	Sick - Self	11/09/2012	11/09/2012	0.50000	Hours	V	-	Add Comment
laire	Sick - Self	10/31/2012	10/31/2012	5.00000	Hours		Reviewed -	Add Comment
						\backslash		

 If the hours are approved, check the box in the "Approve" column (select all for your convenience)

Submit

- If you need to send the hours back to the employee for correction, change the "Review Status" to "Needs Corr" and add a comment (email generated to the employee)
- When you have completed your approval, hit Submit. All hours need to be approved by the due date each month

	Employees Customize Find View All First 🗹 1-5 of 5 🕑										
/	<u>emplid</u>	<u>Empl</u> <u>Ncd</u>	<u>Cur Pd</u> <u>Abs</u>	<u>First Name</u>	<u>Last Name</u>	<u>Status</u>	<u>Dept Name</u>	<u>Jobtitle</u>			
/	000003797	0	Sub	Daisy	Duck	Active	Anaheim Ducks	Train Conductor	品		
	000011116	0	Sub	Donald	Duck	Active	Anaheim Ducks	Train Conductor			
	000003992	0	Sub	Minnie	Mouse	Active	Anaheim Ducks	Makeup Manager	品		
	000006774	0	Sub	King	Triton	Active	Anaheim Ducks	Train Conductor			
	<u>000011961</u>	0	Appr	Snow	White	Active	Anaheim Ducks	Band Member			
									First		

Enter and View Reported Absences for an Employee

Managers can enter and view reported absences for their direct reports and the direct reports of managers reporting to them. Absences submitted on behalf of an employee by a Manager are entered with an "Approved" status

Manager Self Service>Time Management>Report Time>Manager Absence Entry

From 05/01/2010 🛐	т	hrough	06/30/2010]						
Existing Absence Events Customize Find H First 🗹 1-6 of 6 🕨 Last										
Absence Name		<u>Begin Date</u>	End Date	<u>Absence</u> <u>Duration</u>	<u>Unit Type</u>	e <u>Absen</u> <u>Status</u>	<u>ce</u>	<u>Last Upda</u>	ted By	
Furlough Day Take		05/07/201	0 05/07/2010	1.00	Days	Finaliz	ed			
Sick Take - Self		05/14/201	0 05/14/2010	8.00	Hours	Finaliz	ed			
Furlough Day Take		05/21/201	0 05/21/2010	1.00	Days	Finaliz	ed 👘			
Furlough Day Take		06/04/201	0 06/04/2010	1.00	Days	In Proc	ess			
Vacation Take		06/23/201	0 06/28/2010	32.00	Hours	Approv	ed			
Furlough Day Take		06/30/201	0 06/30/2010	1.00	Days	In Proc	ess			
Enter New Absence Events										
Absence Name	<u>Beqin</u>	<u>Date</u>	End Date	Absenc Duration	<u>ne</u> Uni	it Type				
No Time Taken 💌	07/01/	2010 関	07/31/2010)	Da	ys	Add Co	mments	+ -	
Calculate Duration	Calculate Duration									
imesheet To the best of my knowledge and belief, the information										

submitted is accurate and in full compliance with legal

Submit

and CSU policy requirements.

The "Report and View Absences" page is displayed. "From" and "Through" dates are defaulted to the current month. To view historical or future data, change the From and/or Through date(s).

Enter any necessary absence information for the employee and click the Submit button.

Existing Absence Events		<u>Customize </u>	<u>Find</u> 🛗	First 🛃 1-4 of 4 🕩	Last		
Absence Name	<u>Begin Date</u>	End Date	<u>Absence</u> <u>Duration</u>	<u>Unit Type</u>	<u>Absence</u> <u>Status</u>	Last Updated By	
Sick Take - Self	07/08/2010	07/08/2010	8.00	Hours	<u>Submitted</u>	Snow White	Î
Sick Take - Family	07/09/2010	07/09/2010	8.00	Hours	<u>Submitted</u>	Snow White	Î
Vacation Take	07/12/2010	07/15/2010	32.00	Hours	Approved	Mickey Mouse	Î
Jury Duty Take	07/22/2010	07/22/2010	8.00	Hours	<u>Submitted</u>	Snow White	Î
							\mathbf{X}

Reported absences may only be deleted under certain statuses. "Finalized" absence entries may not be deleted as they have already been processed by Payroll. Managers may delete reported absences with a review status of "Approved", "Reviewed", "Needs Correction" or "Submitted".

An email is generated to the employee alerting them that an absence has been deleted on their behalf.

"Absence Status"

<u>Submitted</u>* – the absence has been submitted <u>Reviewed</u> – the absence has been reviewed by the timekeeper <u>Approved</u> – the absence has been approved by the manager <u>Needs Correction</u>* – the absence entered was sent back to the employee by the timekeeper or manager and needs to be corrected or deleted <u>Finalized</u> – Payroll has processed your absence

*only absences with these statuses can be corrected or deleted by the <u>employee</u>; recommend "reviewing" and "approving" wait until the end of the month

Reports

AMSS will give Timekeepers and Managers reporting capabilities to assist with monthly audits or ad hoc leave reporting needs

CSU Absence Management - Multi Reports



Data can be viewed online and downloaded to Excel; or run in "batches" to the process monitor. See full guide on Payroll website.

Getting Help

- Click the <u>Click for Instructions</u> link on the PeopleSoft Approval pages
- Review the Manager/Approver section on the AMSS page on Payroll's website for full business process guides
- Contact your department timekeeper, as appropriate
- Email our Absence Management Self-Service email address <u>payroll-selfservice@calpoly.edu</u>
- Call Payroll Services at 756-2605

Questions?